

BEHIND THE SCENES

Oghomwen E. Igiesuorobo

Are you a tea enthusiast, coffee lover, or will you rather have a shot or two of espresso? Ever stop at the café on the first level of Albert Sherman Center? Then you would have come across the amazing baristas or as I refer to them -- “The Mother- Daughter Duo”.

When asked why UMass Med? Tammy Wintzel and her Daughter Dakneesha Wintzel expressed the value of “serving the customers and forming a relationship with them. With the regulars, we’ve come to know them by their names and call them fun names based on their orders, for example: Z-White Mocha, The refill group, Medium in a small for getting a medium latte in a small cup, and espresso shots for those that come in mid-day for their pick me up. We have become part of the UMass community and that makes it special.”

Tammy is pleased to see her daughter every day at work, some customers refer to her as the young lady down at Starbucks, but she is the grams and enjoys picking her grandchildren from school after her work hours. She did cheerfully mention “I am still Dakneesha’s boss” and the best part is working together as a team.

So, the next time you stop by the café don’t forget to place your order of “The Mother-Daughter Duo” charisma, with an extra shot of smiles, and wit. You won’t regret it!!









all about simplicity.

a gift for you

SOGO CASH CARD

you're egg-ceptional

SOGO CASH CARD

you take the cake

SOGO CASH CARD

thanks a bunch

SOGO CASH CARD

I DRINK COFFEE FOR YOUR PROTECTION

But First,
COFFEE



